

2003 – 2004

Awards by Category

Online Communication: 01 – Online Help

Award	Company	Title	Contributors
Excellence	RIA	Checkpoint Online Help	Lisa Holmes, Scott Henley
Excellence	ZixCorp	ZixVPM Online Help	Angela MacRae, Diane Mazzarella, Larry Sutton
Excellence	Fuego, Inc.	Fuego 4 Process Designer Online Help	Robert Brown, Tara Coulson, LaRhonda Jefferson
Merit	Intervoice, Inc.	InVision Studio Online Document	June Kittlitz, Jill S. Smith, Intervoice, Inc.

Online Communication: 03 – Technical Marketing

Award	Company	Title	Contributors
Excellence	MLink Technologies	Lennox G161V Furnace Program	Clare Davis, Gary Schroeder, MLink Technologies
Merit	Revenue Technology Services	RTS Product Brochure Series	Paula Robertson, Elaine Fat, Ted Esse
Merit	EDS	Every Angle – Annual Report for State Fiscal Year 2003	Stacy Hooder, John Gregan, Wendy Sharp, John Yarbrough

Online Communication: 04 – Tutorial/Training

Award	Company	Title	Contributors
Distinguished (Best of Show)	AmeriCredit	ChangePro – Taking personal control of change in the workplace	John Shearer
Distinguished	AmeriCredit	Love 'Em or Lose 'Em – Getting Good People to Stay	John Shearer
Distinguished	Check Point Software Technologies, Ltd.	VPN Basics	Mark Hoefle, Weilun Wang, Derek Anderson, Joey Witt
Excellence	MLink Technologies	Nokia 3600 E-Learning	Clare Davis, Scott Gaines, MLink Technologies
Merit	AmeriCredit	The AmeriCredit Experience Knowledge	John Shearer, The Learning Team
Merit	RIA	RIA produced – Canadian Content on Westlaw	Lisa Holmes, Kathy Manfredi, Gary Smith, Ron Shockley
Merit	Intervoice, Inc.	Getting Started with InVision Studio Online Document	June Kittlitz, Elsie Sanders, Intervoice, Inc.

Technical Publications: 02 – Informational Materials

Award	Company	Title	Contributors
Excellence	Credant Technologies	Security Implications of California's Senate Bill 1386	Heather White

Technical Publications: 03 – Quick Reference Guide

Award	Company	Title	Contributors
Excellence	MLink Technologies	Nokia N-Gage Quick Reference Guide	Clare Davis, Scott Gaines, MLink Technologies

Technical Publications: 06 – Computer Hardware Guides

Award	Company	Title	Contributors
Merit	Intervoice, Inc.	Omvia Media Server Hardware Guide	June Kittlitz, Cheryl Hadlick, Intervoice, Inc.

Technical Publications: 9 – Training Manuals

Award	Company	Title	Contributors
Excellence		Learn by Doing Tutorial for Hemmingway	Sher Orpen
Merit	Fuego, Inc.	Fuego Developer Skill Practice – Mortgage Loan Origination Process	Robert Brown, Dan Atwood, Mary Hagemann

Technical Publications: 10 – Annual Reports

Award	Company	Title	Contributors
Distinguished	Sam Walton College of Business, University of Arkansas	Information Technology Research Center Annual Report 2002–2003	Brad Lawless, Wendy Taylor

Technical Publications: 11 – Magazines

Award	Company	Title	Contributors
Excellence	Content Solutions	BTU Local Pages, Texas Co-op Power Magazine	Louellen Coker

Technical Publications: 17 – Books

Award	Company	Title	Contributors
Distinguished (Best of Show)		Filter Evaluation Procedures for Granular Media	Daniel Nix, John Scott Taylor, P.E.

Technical Publications: 18 – Documentation Sets

Award	Company	Title	Contributors
Merit	Fuego, Inc.	Fuego Documentation Set	Robert Brown, Tara Coulson, LaRhonda Jefferson